

Hospital Reporting System
Ambulatory Surgical Centers Known Issues – July 12, 2013

OPEN ISSUES

QualityNet Portal

#	Date Added	Affected Functionality/Report	Description	Workaround
1	7/12/2013 *New*	QualityNet Portal- Login	Some users cannot login using Internet Explorer (intermittently).	Users can login using the Firefox browser to access the portal.
2	7/12/2013 *New*	QualityNet Portal- My Tasks	Users receive an Oracle error message when accessing “My Tasks” in Internet Explorer.	Please delete your browsing history to access the page. This may need to be done more than one time. Please contact your organization’s IT department for assistance.
3	7/12/13 *New*	QualityNet Portal- My Tasks	Users do not see Structural/Web-Based Measures application	Contact the QualityNet Helpdesk to ensure you have the correct roles.

Reports

#	Date Added	Affected Functionality/Report	Description	Workaround
1	7/12/2013 *New*	ASCQR Provider Participation Report	After selecting the ‘state’ and ‘ASC’ from the parameter page, an error message appears stating you must select a state and ASC, even if both are populated.	Not currently available.

Vendor Authorization

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1	7/12/2013 *New*	Vendor Authorization	After the Encounter Start/End and Data Transmission Start/End Date are entered, an error message displays stating it failed to save.	Please log out and clear the cache to correct the issue. Contact the QualityNet Help Desk if the issue persists.
2	7/12/2013 *New*	Vendor Authorization	There is not a print option available.	Please use the print button from your Internet Browser to print.
3	7/12/2013 *New*	Vendor Authorization	No informational message is displayed when more than one vendor is authorized for the same measure set and time period.	Please contact the QualityNet Help Desk if you have done this in error.

RESOVLED ISSUES

Structural/Web-based Measures and DACA

#	Date Added	Affected Functionality/Report	Description	Workaround
1	7/1/2013 *New*	Structural Measures	Application is not available.	Resolved 07/10/2013.