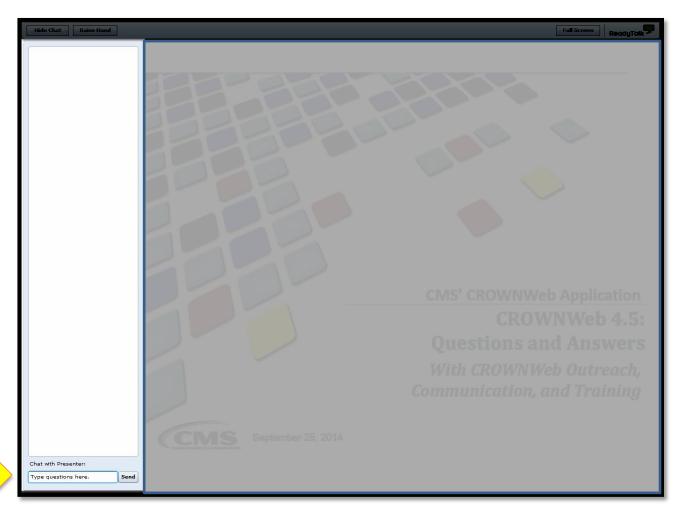
Influenza Vaccination of Healthcare Personnel: Ambulatory Surgical Center Quality Reporting (ASCQR) Program

- Audio for this event is available via internet streaming.
- No telephone line is required.
- Computer speakers or headphones are necessary to listen to streaming audio.

Submitting Questions

Type questions in the "Chat with Presenter" section, located in the bottom-left corner of your screen.





Influenza Vaccination of Healthcare Personnel: ASCQR Program

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Public Health Analyst, CDC

May 6, 2015

Learning Objectives

- Provide an overview of the National Healthcare Safety Network (NHSN) and the Healthcare Personnel (HCP) Vaccination Module
- Review how to get started in the Healthcare Personnel Safety (HPS) Component
- Describe reporting requirements for the HCP Vaccination Module
- Review entering data for the HCP Vaccination Module
 - HCP Safety Monthly Reporting Plan
 - HCP Influenza Vaccination Summary
- Introduce data analysis features

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Overview of NHSN

Purposes of NHSN

- NHSN is a secure, Internet-based surveillance system managed by the CDC's Division of Healthcare Quality Promotion (DHQP) that is used to:
 - Collect data from a sample of healthcare facilities to permit valid estimations of the:
 - Magnitude of adverse events
 - Adherence to practices to prevent adverse events
 - Analyze and report collected data to permit recognition of trends
 - Provide facilities with data that can be used for interfacility comparisons and local quality improvement activities

Purposes of NHSN (cont.)

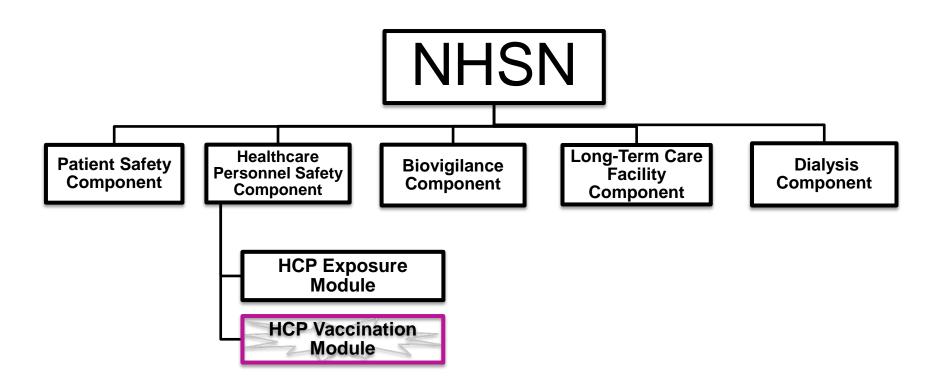
 Enable healthcare facilities to report healthcare-associated infections (HAI) and prevention practice adherence data via NHSN to the U.S. Centers for Medicare & Medicaid Services (CMS) in fulfillment of CMS's quality measurement reporting requirements for those data

A comprehensive list of purposes can be found on the CDC website: www.cdc.gov/nhsn/

Assurance of Confidentiality

 "The voluntarily provided information obtained in this surveillance system that would permit identification of any individual or institution is collected with a guarantee that it will be held in strict confidence, will be used only for the purposes stated, and will not otherwise be disclosed or released without the consent of the individual, or the institution in accordance with Section 304, 306, and 308(d) of the Public Health Service Act (42 USC 242b, 242k, and 242m(d))."

NHSN Structure



Healthcare Personnel Safety Component

- The HPS Component consists of two modules:
 - 1. Healthcare Personnel (HCP) Exposure Module
 - Blood/Body Fluid Exposure Only
 - Blood/Body Fluid Exposure with Exposure Management
 - Influenza Exposure Management
 - 2. HCP Vaccination Module
 - Influenza Vaccination Summary
- The Influenza Vaccination Summary within the HCP Vaccination Module is designed to assist staff in healthcare facilities to monitor influenza vaccination percentages among HCP

Overview of the HCP Influenza Vaccination Summary

HCP Influenza Vaccination Summary

- The HCP Vaccination Module allows NHSN users to report HCP influenza vaccination summary data
- HCP influenza vaccination summary data is designed to ensure that reported HCP influenza vaccination coverage is:
 - Consistent over time within a single healthcare facility
 - Comparable across facilities
- Improvements in tracking and reporting HCP vaccination status may allow for identification and targeting of unvaccinated HCP

HCP Influenza Vaccination Summary

- Data are collected on denominator and numerator categories
 - Denominator categories:
 - HCP must be physically present in the facility for at least one working day between October 1 and March 31
 - Includes both full-time and part-time HCP
 - Employee HCP: Staff on facility payroll
 - Non-employee HCP: Licensed independent practitioners (physicians, advanced practice nurses, and physician assistants)
 - Non-employee HCP: Adult students/trainees and volunteers
 - Numerator categories:
 - Influenza vaccinations, medical contraindications, declinations, and unknown status
- Facilities are required to report all numerator categories for the three denominator categories

Getting Started in the HPS Component

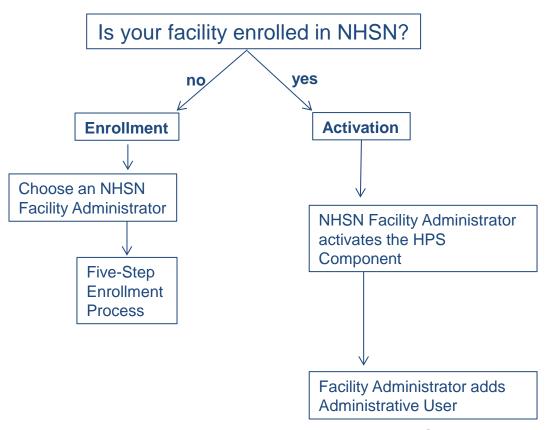
Key Roles in NHSN

- Facility Administrator
 - The person enrolling the facility in NHSN
 - Only person who can activate additional components for a facility
 - Has add/edit/delete rights to facility data, users, and users' access
 - Has authority to nominate/join groups for data sharing
 - Only person who can re-assign the role of Facility Administrator to another user
 - There is only one Facility Administrator per facility
- Users
 - Rights are determined by Facility Administrator: view data, data entry, and data analysis
 - May be given administrative rights

Getting Started in the HPS Component

- Enrolling in NHSN
 - Facilities that are currently not participating in NHSN and wish to participate must enroll their facility in NHSN
 - Please visit www.cdc.gov/nhsn/ambulatory-surgery/enroll.html for more information regarding the enrollment process
 - During the enrollment process, facilities may choose to participate in any of the NHSN components
- Activating the HPS Component
 - The HPS Component is the only component necessary for reporting HCP influenza vaccination data
 - Facilities that are already enrolled in NHSN and wish to participate in the HPS Component must activate the component within NHSN

Getting Started in the HPS Component



- Are you unsure of your facility's status in NHSN?
 - Email nhsn@cdc.gov



Enrollment for Ambulatory Surgery Centers

- Step 1: Training and Preparation
 - Read NHSN Facility Administrator Guide
- Step 2: Register
 - Agree to the NHSN Rules of Behavior
 - Register your facility with NHSN using your CMS Certification Number (CCN)
- Step 3a: Review and Accept Secure Access Management Services (SAMS) Rules of Behavior and Register with SAMS
- Step 3b: Complete and Submit Identity Proofing Documentation

Enrollment for Ambulatory Surgery Centers

- Step 4: NHSN Enrollment
 - Log in to SAMS and select NHSN Enrollment
 - Submit required enrollment information
- Step 5: Sign and Send Consent
 - Sign the consent form and fax to CDC
- Information about the process can be found at:

www.cdc.gov/nhsn/ambulatory-surgery/enroll.html

Activating the HPS Component

- Activating the HPS component is only necessary for facilities currently enrolled in another component
- Facility Administrator logs into SAMS:
- https://nhsn2.cdc.gov/nhsn/
 - Click "NHSN Reporting"
- From the Home Page, click "Facility" then "Add/Edit Component"
 - Check box next to Healthcare Personnel Safety
- Facility Administrator adds HPS Component Primary Contact
 - Enter name, phone, e-mail, and address for person to be contacted if CDC/NHSN has updates or questions about the HPS Component

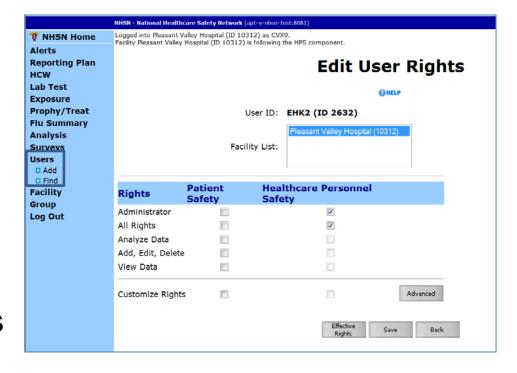


Activating the HPS Component

- Facility Administrator adds HPS Component Primary Contact as a user within the NHSN facility
 - Click "Users" on the navigation bar, then click "Add"
 - Complete "Add User" screen mandatory fields
 - User ID created by the facility
 - First Name
 - Last Name
 - Email Address Must be an active/correct address for the user
- Other users are added by the Facility Administrator or new HPS Component Primary Contact
- Facility Administrator should ensure that at least one HPS Component user has administrative rights

User Rights

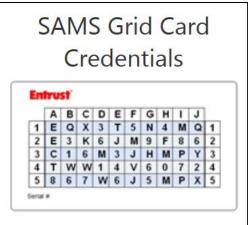
- Any user with administrative rights can add users
- After saving the new user information, the "Edit User Rights" screen will appear
- Please be sure to confer the proper rights to users



New Users to NHSN

- Receive an invitation to register with SAMS
 - New users will automatically receive an invitation to SAMS after being added as a user to the facility
- Complete and submit identity verification documents to CDC
- Access NHSN using SAMS credentials

Information about the process can be found at: http://www.cdc.gov/nhsn/sams/about-sams.html





Reporting Requirements for the HCP Influenza Vaccination Summary

HCP Influenza Vaccination Summary Protocol

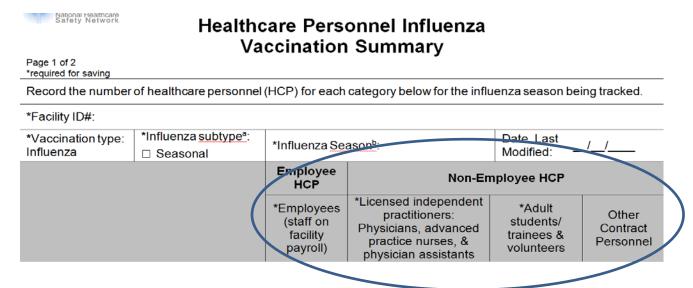
 The protocol is a facility's guide to collecting and reporting Influenza Vaccination Summary data for the HCP Vaccination Module:

<u>www.cdc.gov/nhsn/PDFs/HPS-manual/vaccination/HPS-flu-vaccine-protocol.pdf</u>

- It outlines reporting requirements and specifications
 - Data collection forms
 - Denominator categories and notes
 - Numerator categories and notes
 - Data sources
 - Methodology
 - Calculations for data analyses in NHSN
 - Table of instructions
 - Key terms

Denominator Categories

- Employee HCP: Staff on facility payroll
- Non-Employee HCP: Licensed independent practitioners (physicians, advanced practice nurses, and physician assistants)
- Non-Employee HCP: Adult students/trainees and volunteers
- HCP must be physically present in the facility for at least 1 working day between October 1 and March 31



Denominator Categories: Employee HCP

- Employees (staff on facility payroll) [Required]
 - Defined as all persons that receive a direct paycheck from the healthcare facility (i.e., on the facility's payroll), regardless of clinical responsibility or patient contact

Denominator Categories: Non-Employee HCP: Licensed Independent Practitioners

- Licensed Independent Practitioners [Required]
 - Defined as physicians (MD, DO); advanced practice nurses; and physician assistants only who are affiliated with the healthcare facility, but are not directly employed by it (i.e., they do not receive a paycheck from the facility), regardless of clinical responsibility or patient contact. Post-residency fellows are also included in this category.

Denominator Categories: Non-Employee HCP: Adult Students/Trainees and Volunteers

- Adult students/trainees and volunteers [Required]
 - Defined as adult students/trainees and volunteers: medical, nursing, or other health professional students, interns, medical residents, or volunteers aged 18 or older that are affiliated with the healthcare facility, but are not directly employed by it (i.e., they do not receive a paycheck from the facility), regardless of clinical responsibility or patient contact

Denominator Categories: Non-Employee HCP: Other Contract Personnel

- Other contract personnel [Optional]
 - Defined as persons providing care, treatment, or services at the facility through a contract
 - There are several types of personnel who provide direct care and non-direct services. Examples include:
 - Dialysis technicians
 - Occupational therapists
 - Admitting staff
 - Pharmacists
 - Refer to Appendix A of the HCP Influenza Vaccination Summary Protocol for suggested list of contract personnel www.cdc.gov/nhsn/PDFs/HPS-manual/vaccination/12-Appendix-A.pdf

- The numerator includes HCP who received an influenza vaccination during the time from when the vaccine became available (e.g., August or September) through March 31 of the following year
- Influenza vaccinations
 - Received at this healthcare facility or elsewhere
- Medical contraindications
- Declinations
- Unknown status

	Employee HCP	Non-En
	*Employees (staff on facility payroll)	*Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants
Number of HCP who worked at this healthcare facility for at least 1 day between October 1 and March 31		
Number of HCP who received an influenza vaccination at this healthcare facility since influenza vaccine became available this season		
Number of HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season		
Number of HCP who have a medical contraindication to the influenza vaccine		
5. Number of HCP who declined to receive the influenza vaccine		
Number of HCP with unknown vaccination status (or criteria not piet for questions 2-5 above)		

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- HCP who received an influenza vaccination at this healthcare facility since influenza vaccine became available this season
- HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season
 - Acceptable forms of documentation include:
 - A signed statement or form, or an electronic form or email from a healthcare worker (HCW) indicating when and where he/she received the influenza vaccine
 - A note, receipt, vaccination card, etc. from the outside vaccinating entity stating that the HCW received the influenza vaccine at that location

Verbal statements are not acceptable

- HCP who have a medical contraindication to the influenza vaccine
 - For this module, for inactivated influenza vaccine (IIV3 or IIV4), accepted contraindications include:
 - Dose or to severe allergic reaction (e.g., anaphylaxis) after a previous vaccine a vaccine component, including egg protein; or
 - 2. History of Guillain-Barré Syndrome within six weeks after a previous influenza vaccination.
 - HCP who have a medical contraindication to live attenuated influenza vaccine (LAIV4) other than the medical contraindications listed above, should be offered IIV by their facility, if available
 - Documentation is not required for reporting a medical contraindication (verbal statements are acceptable)

- HCP who declined to receive the influenza vaccine
 - Documentation is not required for reporting declinations (verbal statements are acceptable)
- HCP with unknown vaccination status (or criteria not met for above-mentioned categories)

Notes on Reporting Requirements

- Facilities are only required to report data once at the conclusion of reporting period (October 1 through March 31)
- HCP who are physically present in the facility for at least 1 working day between October 1 and March 31 are included in the denominator
- HCP in the denominator population who received an influenza vaccination during the time from when the vaccine became available through March 31 of the following year are counted as vaccinated

Notes on Reporting Requirements

- The denominator categories are mutually exclusive. The numerator data are to be reported separately for each of the denominator categories.
- The numerator data are mutually exclusive.
 The sum of the numerator categories should be equal to the denominator for each HCP group.

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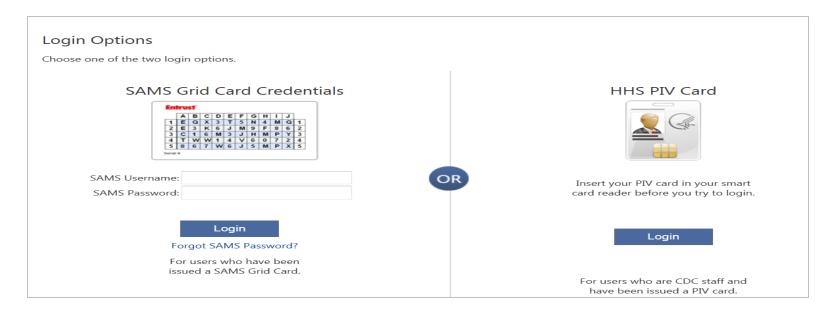
Entering Data for the HCP Influenza Vaccination Summary

Required and Optional Reporting Forms

- After enrolling in NHSN and/or activating the HPS Component and adding users:
 - Complete Required Forms
 - HCP Safety Monthly Reporting Plan
 - HCP Influenza Vaccination Summary Form
 - Complete Optional Form
 - Seasonal Survey on Influenza Vaccination Programs for HCP

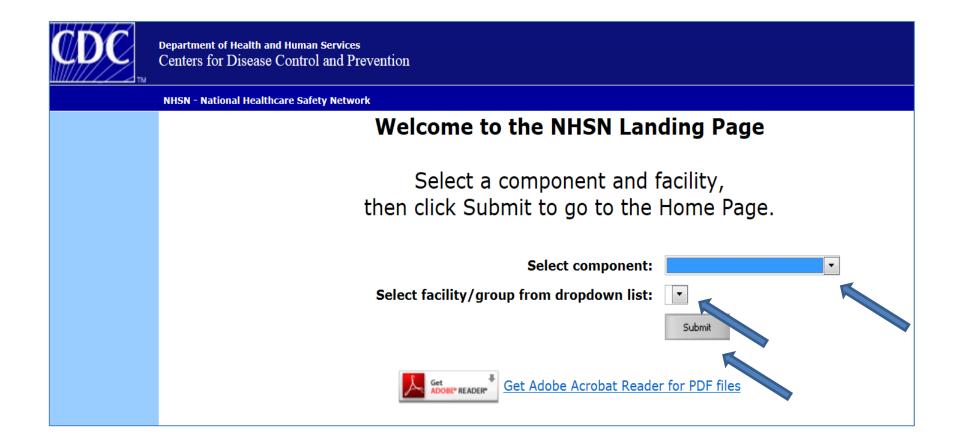
Log into SAMS

- You can access the activity home page by clicking https://nhsn2.cdc.gov/nhsn/
- Enter your SAMS user name and password
- Enter SAMS grid card numbers



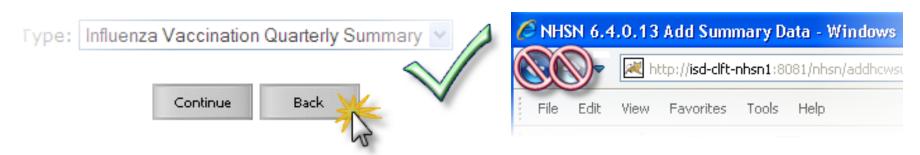
 For assistance with SAMS, contact the SAMS Help Desk at 1-877-681-2901 or samshelp@cdc.gov

NHSN Home Page

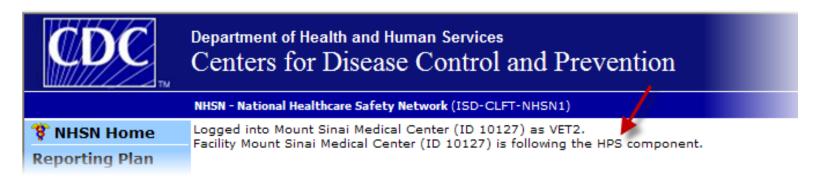


Navigating NHSN

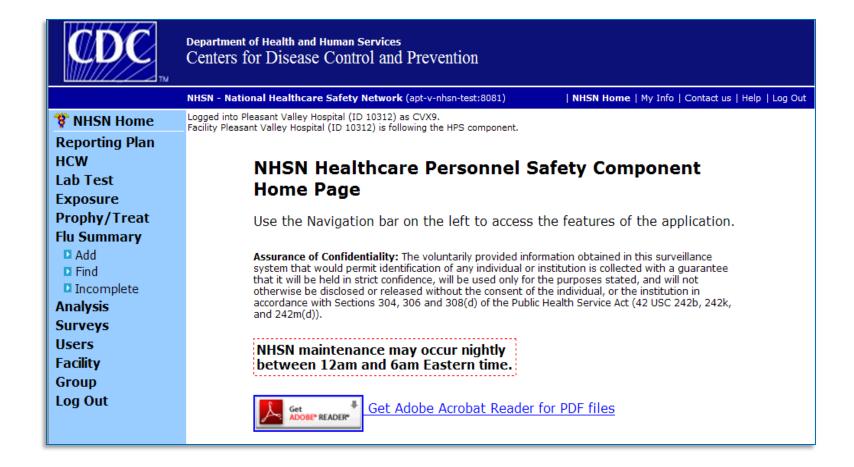
Use NHSN buttons to navigate (do not use Web browser buttons)



 View facility name, user, and component in use at the top of the screen

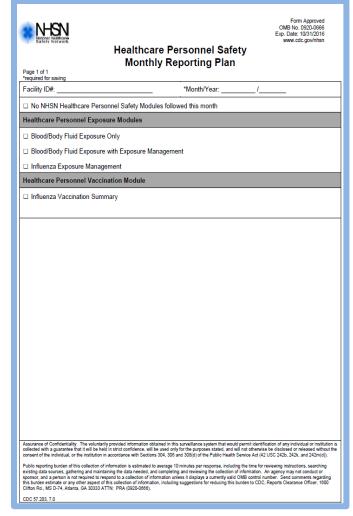


HPS Component Home Page



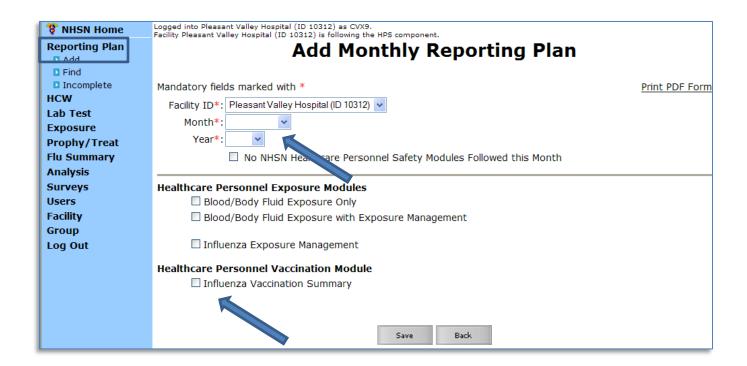
HCP Safety Monthly Reporting Plan Form

- Collects data on which modules and months the facility plans to participate
- Users should select "Influenza Vaccination Summary"
 - The plan is automatically updated with this information for the entire NHSN-defined influenza season (July 1 to June 30)
 - The user will not need to add any reporting plans after the initial monthly plan has been added for that influenza season.



Monthly Plan View for ASCs

- Click "Reporting Plan" then "Add"
- Select correct month and year from drop-down menus
- Check box next to "Influenza Vaccination Summary"



Monthly Plan View for ASCs

Click "Save" when finished



HCP Influenza Vaccination Summary Form

- Collects summary influenza vaccination counts among HCP
- HCP influenza summary reporting in NHSN consists of a single data entry screen per influenza season
- Each time a user enters updated data for a particular influenza season:
 - All previously entered data for that season will be overwritten
 - A new modified date will be auto-filled by the system

HCP Influenza Vaccination Summary Form

- NHSN data entry screen mirrors the HCP Influenza Vaccination Summary Form
 - Denominator (Question 1)
 - Numerator (Questions 2–6)

	1	1		1
	*Employees (staff on facility payroll)	*Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants	*Adult students/ trainees & volunteers	Other Contract Personnel
Number of HCP who worked at this healthcare facility for at least 1 day between October 1 and March 31				
Number of HCP who received an influenza vaccination at this healthcare facility since influenza vaccine became available this season				
 Number of HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season 				
Number of HCP who have a medical contraindication to the influenza vaccine				
Number of HCP who declined to receive the influenza vaccine				
Number of HCP with unknown vaccination status (or criteria not met for questions 2-5 above)				

Table of Instructions

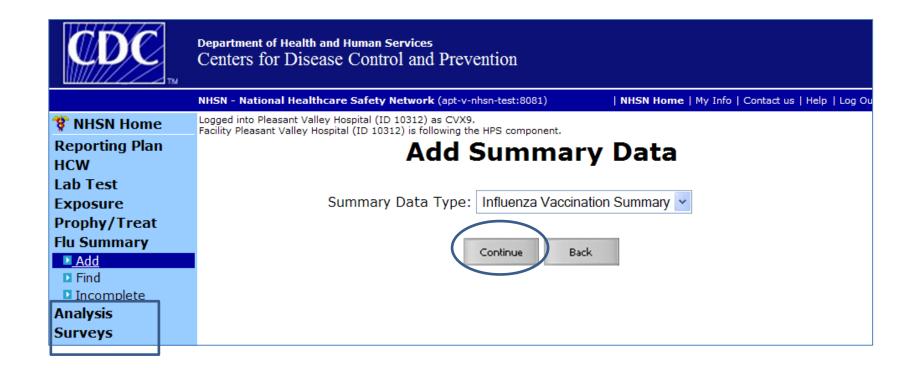
Data Fields	Instructions for Completion					
Facility ID #	Required. The NHSN-assigned facility ID will					
	be auto-entered.					
Vaccination Type	Required. Influenza is the default and only					
	current choice.					
Influenza Subtype	Required. Seasonal is the default and only					
	current choice.					
Influenza Season	Required. Select the influenza season years for					
	which data were collected (e.g., 2012/2013).					
Date Last Modified	The Date Last Modified will be auto-entered and					
will indicate the date that these data were last						
	changed by a user.					
Employee HCP (staff)	Required. Defined as all persons that receive a					
on facility payroll)	direct paycheck from the healthcare facility (i.e.,					
	on the facility's payroll), regardless of clinical					
	responsibility or patient contact.					
Non-Employee HCP:	Required. Defined as physicians (MD, DO);					
Licensed independent	advanced practice nurses; and physician					

The Table of Instructions outlines the instructions and definitions for each data field in the NHSN module

 The Instructions for the HCP Influenza Vaccination Summary Form are located in the HCP Influenza Vaccination Summary Protocol:

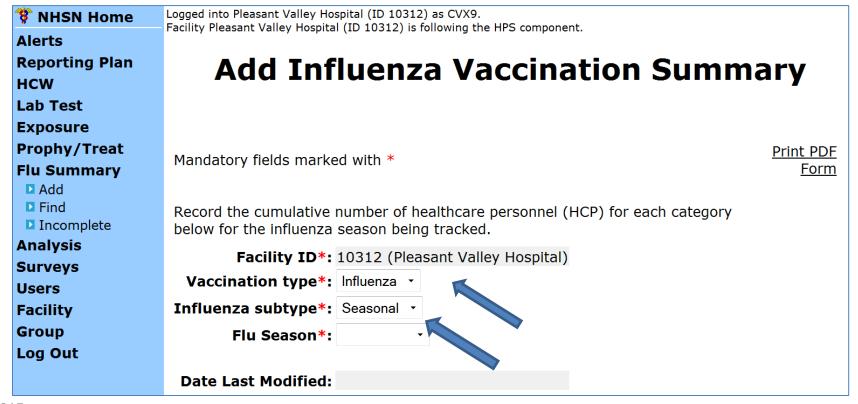
<u>www.cdc.gov/nhsn/forms/57-214-HCP-Influenza-Vaccination-Summary-Form-TOI-.pdf</u>

HCP Influenza Vaccination Summary Data



HCP Influenza Vaccination Summary Data

- "Influenza" and "Seasonal" are the default choices for vaccination type and influenza subtype
- Select appropriate flu season in drop-down box (e.g., 2014–2015)



HCP Influenza Vaccination Summary Data Entry Screen

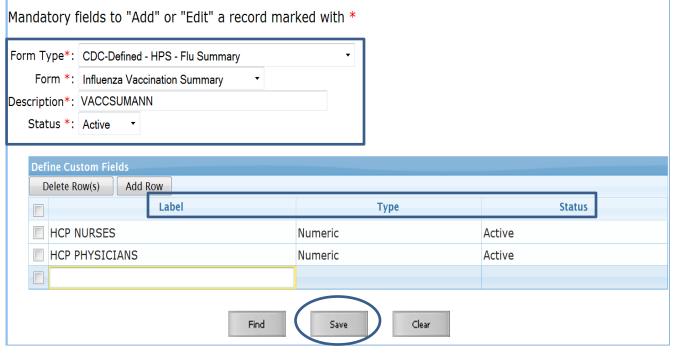
Employee HCP	Non-Employee HCP			
Employees (staff on facility payroll)*	Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants*	Adult students/ trainees & volunteers*	Other Contract Personne	
<u> </u>				
	Employees (staff on facility payroll)*	Employees (staff on facility payroll)* Employees (staff on facility payroll)* Employees (staff on facility payroll)* Discrepance of the facility payroll of the facility pa	Employees (staff on facility payroll)* Employees (staff on facility payroll)* Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants* Adult students/ trainees & volunteers*	

- The asterisks indicate required columns that must be completed
- Use the "Custom Fields" function for data that a facility would like to collect and analyze consistently
- Use the "Comments" box to enter any additional information, such as side notes

HCP Influenza Vaccination Summary Data Entry Screen: Custom Fields

- Click "Facility" then "Customize Forms"
- Complete all mandatory fields
- Enter label and select type and status
- Click "Save" when finished





HCP Influenza Vaccination Summary Data Entry Screen: Custom Fields

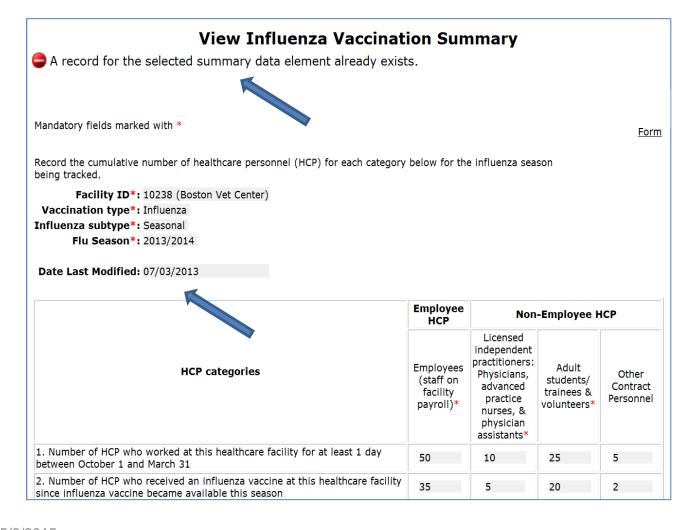
Custom Options

of The custom option 'VACCSUMANN' has been successfully updated.

3. Number of HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season	25	50	50	25
4. Number of HCP who have a medical contraindication to the influenza vaccine	0	50	50	25
5. Number of HCP who declined to receive the influenza vaccine	25	0	100	0
6. Number of HCP with unknown vaccination status (or criteria not met for questions 2-5 above)	0	0	0	0
Custom Fields @HELP				
HCP NURSES: HCP PHYSICIANS :				
Comments				
Edit Delete	Back			

- A message will appear at the top of the screen indicating that the Custom Fields have been updated
- The Custom
 Fields will now
 appear on the
 data entry
 screen

Editing HCP Influenza Vaccination Summary Data



- For each update
 of the data after
 the initial entry, a
 message will
 indicate that a
 record of the
 summary data
 already exists
- The "Date Last Modified" shows when the data were last entered

Editing HCP Influenza Vaccination Summary Data

Click "Edit" to modify existing data

	Employee HCP	Non-Employee HCP			
HCP categories	Employees (staff on facility payroll)*	Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants*	Adult students/ trainees & volunteers*	Other Contract Personnel	
1. Number of HCP who worked at this healthcare facility for at least 1 day between October 1 and March 31 $$	50	10	25	5	
2. Number of HCP who received an influenza vaccine at this healthcare facility since influenza vaccine became available this season	35	5	20	2	
3. Number of HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season	10	0	5	3	
4. Number of HCP who have a medical contraindication to the influenza vaccine	5	0	0	0	
5. Number of HCP who declined to receive the influenza vaccine	0	5	0	0	
6. Number of HCP with unknown vaccination status (or criteria not met for questions 2-5 above)	0	0	0	0	
Custom Fields @HELP					
TEST FIELD:					
Comments					
Edit Delete Back					

Saving HCP Influenza Vaccination Summary Data

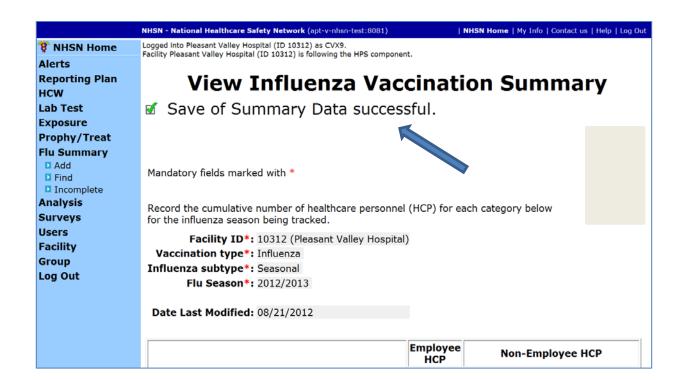
Click "Save" to save the updated data

HCP categories	Employees (staff on facility payroll)*	Licensed independent practitioners: Physicians, advanced practice nurses, & physician assistants*	Adult students/ trainees & volunteers*	Other Contract Personnel	
1. Number of HCP who worked at this healthcare facility for at least 1 day between October 1 and March 31 $$	50	15	25	5	
Number of HCP who received an influenza vaccine at this healthcare facility since influenza vaccine became available this season	25	10	15	2	
3. Number of HCP who provided a written report or documentation of influenza vaccination outside this healthcare facility since influenza vaccine became available this season	20	0	10	3	
Number of HCP who have a medical contraindication to the influenza vaccine	5	0	0	0	
5. Number of HCP who declined to receive the influenza vaccine	0	5	0	0	l
Number of HCP with unknown vaccination status (or criteria not met for questions 2-5 above)	0	0	0	0	
TEST FIELD:					
Junients	4				
Save E	ack				

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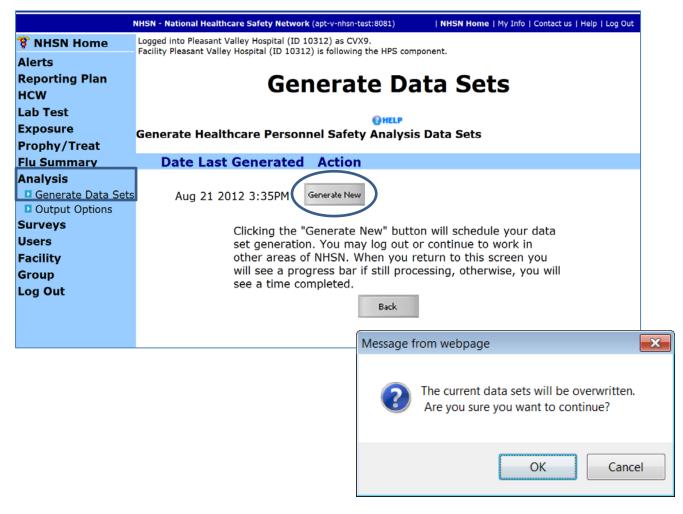
Saving HCP Influenza Vaccination Summary Data

 A message confirming that data were saved should appear at the top of the screen



Data Analysis Features for HCP Influenza Vaccination Summary

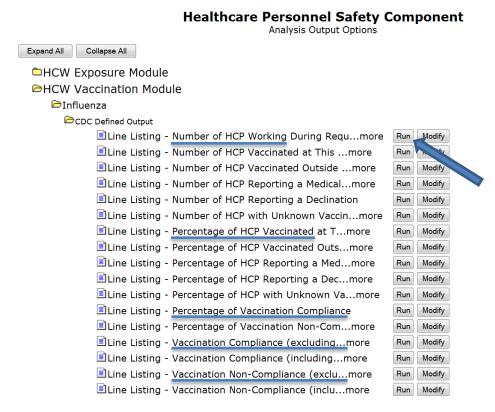
Generating HCP Influenza Vaccination Summary Data



- Go to "Analysis" and select "Generate Data Sets"
- Click "Generate New"
- Select "OK"
 when webpage
 message appears
 on the screen

HCP Influenza Vaccination Summary Data Analysis: Output Options

- Go to "Analysis" and "Output Options"
- Click on the "HCW Vaccination Module," "Influenza," and "CDC Defined Output"
- Click on "Run" to view the default output



HCP Influenza Vaccination Summary Data Analysis: Summary Counts

	orgID (summarySeason	summary Type	fluVaccSubtype	vaccType	empWorking	ipWorking	studVolWorking	conWorking	totWorkingNoCon	totWorkingWCon
1	0312	2011/2012	VACCSUMANN	SEASONAL	FLU	400	10	10	7	420	427
1	0312	2012/2013	VACCSUMANN	SEASONAL	FLU	25	50	50	20	125	145

- Totals are presented for each variable and for each season
- The user can view the total number of employees, LIPs, adult students/trainees and volunteers, and other contract personnel working during the required time period
 - This example shows that 400 employees worked during the required time period during the 2011/2012 influenza season
 - 25 employees worked during the required time period during the 2012/2013 influenza season
- Two overall totals are presented
 - One number includes the total number of HCP working without other contract personnel (e.g., 420 HCP for the 2011–2012 influenza season)
 - One number includes the total number of HCP working with other contract personnel (e.g., 427 HCP for the 2011–2012 influenza season)

The NHSN Website

Surveillance for Healthcare Personnel Vaccination

The Advisory Committee on Immunization Practices (ACIP) recommends that all healthcare personnel (HCP) and persons in training for healthcare professions should be vaccinated annually against influenza.[1] Persons who are infected with influenza virus, including those with subclinical infection, can transmit influenza virus to persons at higher risk for complications from influenza. Vaccination of HCP has been associated with reduced work absenteeism and with fewer deaths among nursing home patients and elderly hospitalized patients. Although annual vaccination is recommended for all HCP and is a high priority for

On this Page

- Training
- Protocols
- Data Collection Forms
- CMS Supporting Materials
- Supporting Material
- FAQs

reducing morbidity associated with influenza in healthcare settings, national survey data have demonstrated that vaccination coverage levels are only approximately 60% $[\underline{2}]$. This is well below the Healthy People 2020 goal of 90% for HCP influenza vaccination $[\underline{3}]$.

<u>Visit: http://www.cdc.gov/nhsn/ambulatory-surgery/hcp-vaccination/index.html</u> for training materials:

- Protocol (with Tables of Instructions)
- Forms
- Frequently asked questions (FAQs)
- Training slides and recorded trainings

Questions or Need Help?



Email user support at: nhsn@cdc.gov

Please include "HPS Flu Summary-ASC" in the subject line of the email.

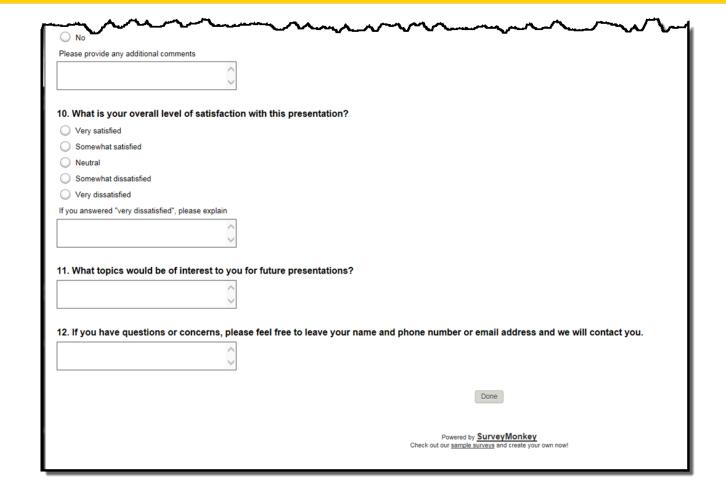
Continuing Education Approval

- This program has been approved for 1.0 continuing education (CE) unit given by CE Provider #50-747 for the following professional boards:
 - Florida Board of Nursing
 - Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
 - Florida Board of Nursing Home Administrators
 - Florida Council of Dietetics
 - Florida Board of Pharmacy
- Professionals licensed in other states will receive a Certificate of Completion to submit to their licensing boards.

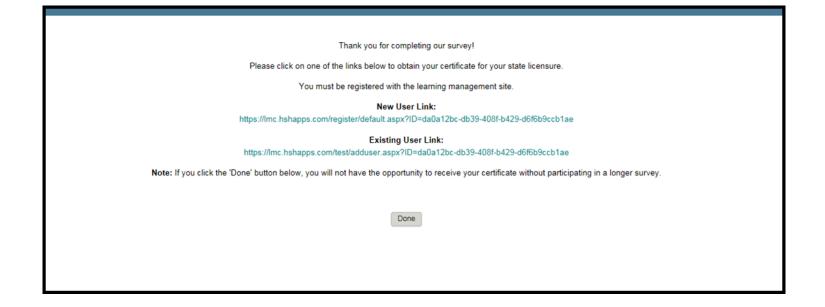
CE Credit Process

- Complete the ReadyTalk® survey you will receive by email within the next 48 hours or the one that will pop up after the webinar.
- The survey will ask you to log in or register to access your personal account in the Learning Management Center.
 - A one-time registration process is required.

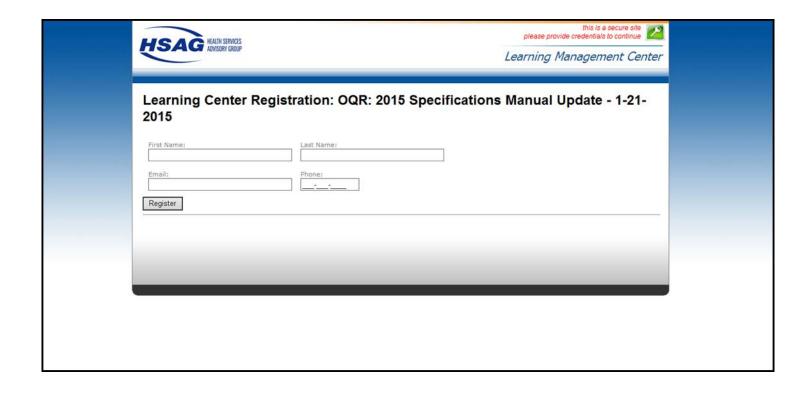
CE Credit Process: Survey



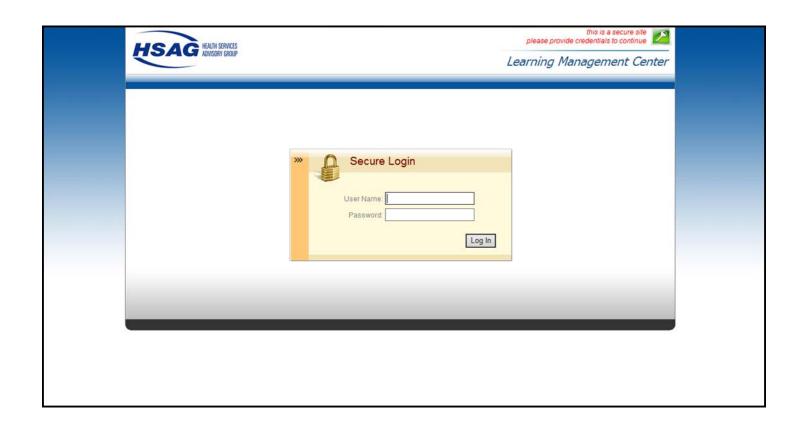
CE Credit Process



CE Credit Process: New User



CE Credit Process: Existing User



Thank You For Participating

Please contact the ASCQR Support Contractor if you have any questions:

 Submit questions online through the QualityNet Question & Answer Tool at <u>www.qualitynet.org</u>

Or

 Call the ASCQR Support Contractor at 866.800.8756.